

Exhibit 11

Magdo, Christine (USANYS)

From: Andre Viana [REDACTED]
Sent: Monday, March 7, 2022 2:38 PM
To: Magdo, Christine (USANYS)
Subject: Re: [EXTERNAL] Fwd: Spence Case

Hi there,

the situation was a perfect storm, apart from losing 100% of my crypto assets, which were most of my savings, I also needed to deal with the need to tell my family about it.

I ended up delaying the purchase of a house, and it did harm my job, it's not easy to deal with such a situation.

I'm glad I have good friends that helped me psychologically.

Regards,
André Viana

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]